



**BellSouth Telecommunications, Inc.**  
333 Commerce Street, Suite 2101  
Nashville, TN 37201-3300

guy.hicks@bellsouth.com

REGULATORY AFFAIRS  
Guy M. Hicks  
General Counsel

July 20, 2001 JUL 20 PM 1 40

615 214 6301  
Fax 615 214 7406  
EXECUTIVE SECRETARY

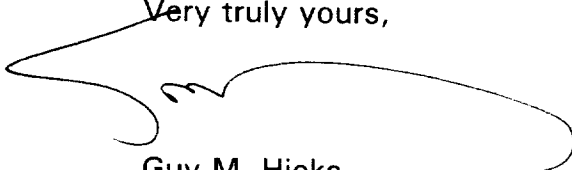
VIA HAND DELIVERY

David Waddell, Executive Secretary  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37238

Dear Mr. Waddell:

Enclosed are the original and thirteen copies of the Direct Testimony of Jerry L. Wilson on behalf of BellSouth. Copies of the enclosed are being provided to counsel for Covad.

Very truly yours,



Guy M. Hicks

GMH:ch  
Enclosure

**CERTIFICATE OF SERVICE**

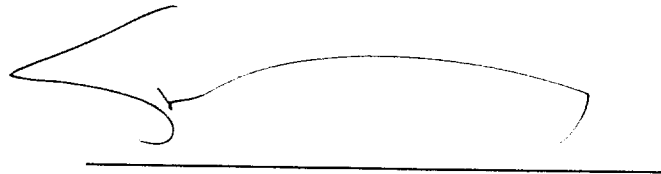
I hereby certify that on July 20, 2001, a copy of the foregoing document was served on the parties of record, via the method indicated:

- ☐ Hand
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- ☐ Overnight

Henry Walker, Esquire  
Boult, Cummings, et al.  
P. O. Box 198062  
Nashville, TN 37219-8062

- ☐ Hand
- ☒ Mail
- ☐ Facsimile
- ☐ Overnight

Catherine F. Boone, Esq.  
Covad Communications Company  
10 Glenlake Parkway, Suite 650  
Atlanta, GA 30328



A handwritten signature in black ink, appearing to read 'Catherine F. Boone', is written over a horizontal line.

1 BELL SOUTH TELECOMMUNICATIONS, INC.

2 DIRECT TESTIMONY OF JERRY L. WILSON

3 BEFORE THE TENNESSEE REGULATORY AUTHORITY

4 DOCKET NO. 00 - 01130

5 JULY 20, 2001

6  
7 Q. PLEASE STATE YOUR NAME, YOUR POSITION WITH BELL SOUTH  
8 TELECOMMUNICATIONS, INC. AND YOUR ADDRESS.

9  
10 A. My name Jerry L. Wilson. I am employed by BellSouth Telecommunications,  
11 Inc. ("BellSouth") as Senior Director, Interconnection Services. In this position, I  
12 handle certain issues related to local interconnection matters, primarily operations  
13 support systems ("OSS"). My business address is 675 West Peachtree Street,  
14 Atlanta, Georgia 30375.

15  
16 Q. PLEASE SUMMARIZE YOUR EDUCATIONAL BACKGROUND AND  
17 EXPERIENCE.

18 A. I graduated from Mississippi State University in 1972 with a Bachelor of  
19 Science Degree in Electrical Engineering. In 1978, I earned a Master of Science  
20 Degree in Management from Pace University, New York. I have over 30 years  
21 of experience in the telecommunications industry and have held various  
22 positions in Network, Marketing, Planning, and Regulatory during my career.

1 Q. HAVE YOU TESTIFIED PREVIOUSLY?

2

3 A. Yes. I have previously testified before numerous state regulatory commissions  
4 on various matters related to my present and former jobs that I have held.

5

6 Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?

7

8 A. The purpose of my testimony is to provide BellSouth's position on Issue Number  
9 21 raised by DIECA Communications, Inc. d/b/a Covad Communications  
10 Company ("Covad") in its Petition for Arbitration filed with the Tennessee  
11 Regulatory Authority ("Authority") on December 21, 2000.

12

13 ***Issue 21: Should BellSouth provide accurate service order completion notifications for***  
14 ***line sharing orders?***

15

16 Q. WOULD YOU DEFINE A COMPLETION NOTIFICATION?

17

18 A. Yes. A Completion Notification ("CN") is an electronic transaction set used to  
19 convey acceptance of changes by a CLEC to a previously submitted Local Service  
20 Request ("LSR") or to convey completion of a Local Service Request ("LSR").  
21 The CN provides the CLEC with the information required for control and tracking  
22 of request(s).

23

1 Q. HOW ARE ACCURATE COMPLETION NOTIFICATIONS DELIVERED TO  
2 CLECS?

3

4 A. For all electronically submitted LSRs, completion notifications are delivered to  
5 the CLEC through an Electronic Data Interchange ("EDI") interface, or through  
6 other negotiated electronic processing options (LENS, TAG or RoboTAG™),  
7 once BellSouth's systems determine that the service order is in either the  
8 Completed Status ("CP"), Completion/Error free ("CPX") or Posted  
9 Complete/Error free ("PCX") status.

10

11 Q. WHAT MEANS ARE AVAILABLE TO CLECS TO DETERMINE THE  
12 STATUS OF A MANUALLY SUBMITTED LSR?

13

14 A. CLECs can determine the status of a manually submitted LSR via BellSouth's  
15 CLEC Service Order Tracking System ("CSOTS") and PON Status Report.  
16 CSOTS information is derived from the BellSouth Service Order  
17 Communications System ("SOCS"), which communicates all service orders to  
18 other BellSouth departments for provisioning and delivery. CLECs may, with an  
19 assigned login and password obtained through their BellSouth Account Team,  
20 access CSOTS via a web interface at:

21 <https://clecview.bellsouth.com>

22

1 The process is a simple, timesaving and accurate method of determining the  
2 current status, including completion status, on submitted LSRs.

3  
4 Q. HAS BELLSOUTH PROVIDED A SUPPLEMENTAL SOURCE FOR LINE  
5 SHARING UNE ORDER COMPLETION INFORMATION?

6  
7 A. Yes, for either electronically or manually submitted LSRs, CLECs may use the  
8 COSMOS or SWITCH CFA (“Connecting Facility Assignment”) Report  
9 (depending on the state location) to confirm the order status as either “working”  
10 or “pending”. A status of “working” shown in the CFA Report is a reliable  
11 indication that the line sharing UNE order has been provisioned. The report  
12 provides additional status information to the participants. CLECs may access  
13 the BellSouth Interconnection Services daily Operations Report Site and select  
14 the COSMOS/Switch Report:

15 <https://elec.bellsouth.com/>

16  
17 BellSouth updates this report seven times a week.

18  
19 Q. DOES THIS CONCLUDE YOUR DIRECT TESTIMONY?

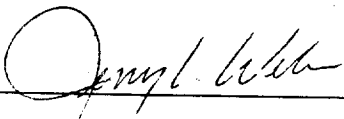
20  
21 A. Yes.

AFFIDAVIT

STATE OF: Georgia  
COUNTY OF: Fulton

BEFORE ME, the undersigned authority, duly commissioned and qualified in and for the State and County aforesaid, personally came and appeared Jerry L. Wilson – Senior Director – Interconnection Services, BellSouth Telecommunications Inc., who, being by me first duly sworn deposed and said that:

He is appearing as a witness before the Tennessee Regulatory Authority in Docket No. 00-01130 on behalf of BellSouth Telecommunications, Inc., and if present before the Authority and duly sworn, his testimony would be set forth in the annexed testimony consisting of 4 pages and 0 exhibit(s).

  
\_\_\_\_\_  
Jerry L. Wilson

Sworn to and subscribed  
before me on July 20, 2001

  
\_\_\_\_\_  
NOTARY PUBLIC

Notary Public, Gwinnett County, Georgia  
My Commission Expires June 27, 2005